

237674

To: The Public Service Commission of South Carolina

Clerk's Office

101 Executive Center Drive

Columbia, SC 29210

Re: Direct Testimony-Docket No. 2011-515-W

Dear Public Service Commission:

Please accept this letter as my direct testimony as an intervenor in the above referenced matter. My name is Linda Faile and I am a resident of the Foxwood Subdivision and have been since 1977.

Pg. 2 #22-24 We request to see a copy of this agreement with Wikoff. We have no proof of need to find another water source at this time.

Pg.3 #10-15 If the water supply is inadequate why has it not been improved before now ? Has it not been this way since they acquired the system in 1987? Why are we just now being told this?

Pg.3 #18-24 WHY have there been NO improvements ever made on this water tower. Apparently it never has been an acceptable source for the community. Should this not have been a Capital improvement?

Pg.4 #8 Storage tank too low and too small. Has been this way since 1987. Was this not a problem in prior years?

Pg.4 #16 Chemicals noted in water in 1990. I've been using it for 22 years, now it is a problem.

Pg.6 #1-7 We will have better water but we will still have to deal with the poor customer service provided by USSC.

Pg.6 #6-12 How do we know this is the most cost effective way to get improved water? We need more documented information on this. The cost to the residents of the community will be too high.

Pg.9 #8-24 According to USSC they have been routinely flushing our system and the water has improved because of it. Does this statement mean that the previous flushing were not effective?

Pg. 11 #8 Docket #2007-286 -WS We have been paying a rate increase under bond for 6 years. Documentation needs to be provided to PSC and this needs to be settled.

Pg.11 #11 I do not believe this is accurate. There will be rate increases and they will continue to apply for them. We will never be able to budget for this in our household budgets.

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RETURN DATE
SERVICE

OK postmarked 7/10

In general I think hooking up to York County water would provide better water for our community but I do not believe that USSC is doing this for that reason. They have been feeding us this water for 25 years and have never tried to improve the quality therefore I do not trust the reasons they are providing and at this time I protest the connection to York County water.

Linda Fajle


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Cc: Nanette S. Edwards, Counsel

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